

THE CUSTOMER BECOMES SECOND

**AND OTHER SECRETS
OF EXCEPTIONAL SERVICE**

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CEO of Hibernian Trust—Featured in The 100 Best
Companies to Work For in America

AND DIANE McFERRIN PETERS

Customer Comes Second

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Customer Comes Second:

The Enigmatic Realm of **Customer Comes Second**: Unleashing the Language is Inner Magic

In a fast-paced digital era where connections and knowledge intertwine, the enigmatic realm of language reveals its inherent magic. Its capacity to stir emotions, ignite contemplation, and catalyze profound transformations is nothing in short supply of extraordinary. Within the captivating pages of **Customer Comes Second** a literary masterpiece penned with a renowned author, readers attempt a transformative journey, unlocking the secrets and untapped potential embedded within each word. In this evaluation, we shall explore the book's core themes, assess its distinct writing style, and delve into its lasting affect the hearts and minds of people who partake in its reading experience.

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