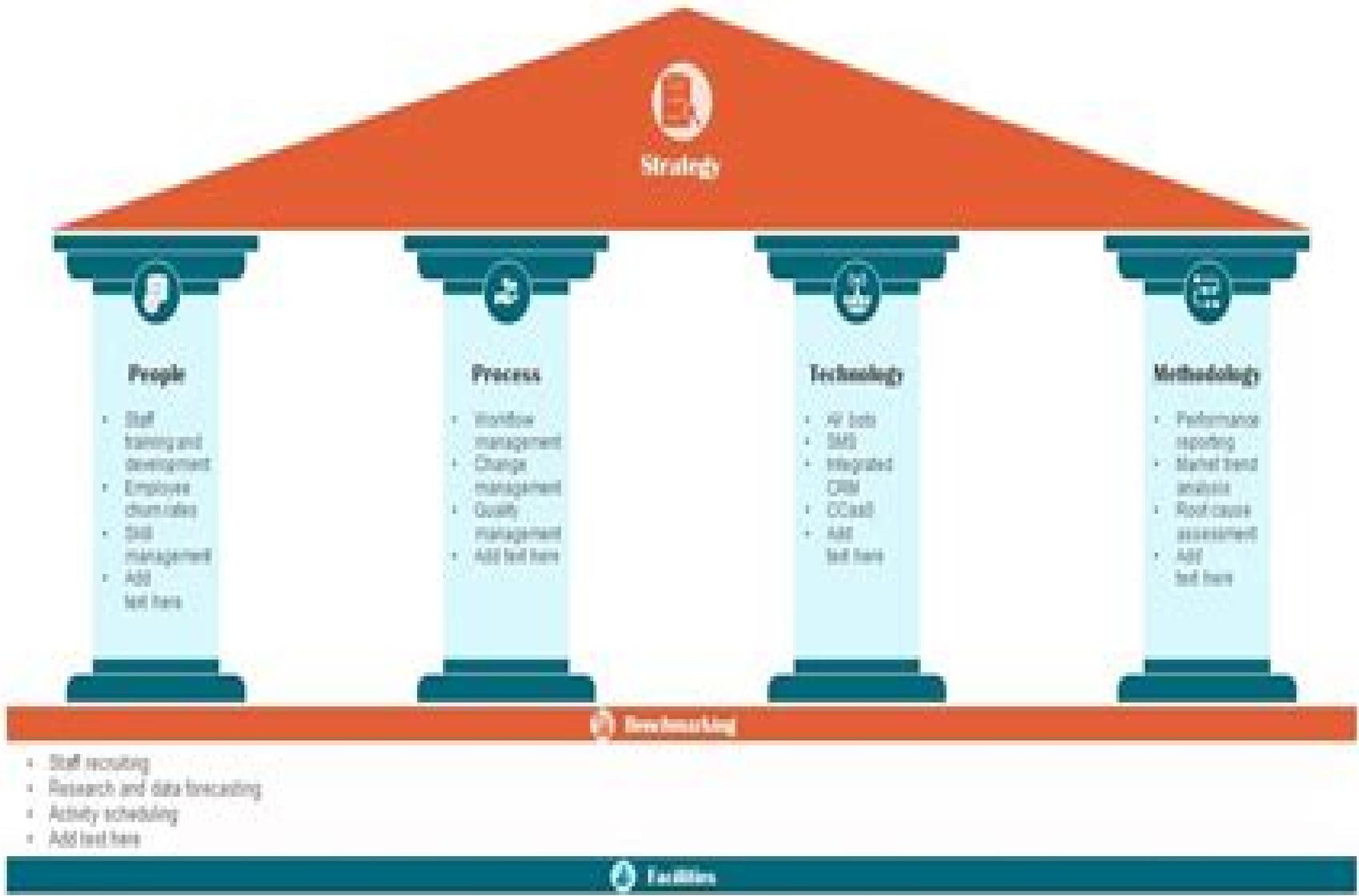


# Strategic call center management framework to achieve performance excellence

This slide represents call center management framework which helps increase customer satisfaction rates. It provides information regarding people, processes, technology, methodology and performance benchmarking.



# A Call For Excellence

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