

NATIONAL COUNCIL FOR HOTEL MANAGEMENT AND CATERING TECHNOLOGY, NOIDA.  
ACADEMIC YEAR 2018-2019

COURSE	:	2 <sup>nd</sup> Semester of 3-year B.Sc. in H&HA	
SUBJECT	:	Communication	
TIME ALLOWED	:	02 Hours	MAX. MARKS: 50

Marks allotted to each question are given in brackets

- Q.1. Define kinesics. Describe in detail the aspects of body language in communication. (10)  
 Discuss the role of grooming for hospitality professionals. (10)  
 OR
- Q.2. Discuss the barriers of communication. How can barriers be overcome? (10)
- Q.3. Discuss the barriers to listening. (8)
- Q.4. How would you make a speech effective? (5)
- Q.5. Briefly discuss the characteristics of communication. (5)  
 OR
- Make sentences to bring out the meaning:
- (i) Bare; bear  
 (ii) Buy; bye  
 (iii) Dew; due  
 (iv) Hear; here  
 (v) Wait; weight (5x1=5)
- Q.6. Write short notes (any two): (2x3=6)  
 (a) Intrapersonal communication  
 (b) Empathic listening  
 (c) Telephone skills
- Q.7. What points would you bear in mind to make listening effective? (6)

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# Quizes For Bhm109

**David Baud**



**Quizes For Bhm109:**

## Unveiling the Magic of Words: A Report on "**Quizes For Bhm109**"

In some sort of defined by information and interconnectivity, the enchanting power of words has acquired unparalleled significance. Their power to kindle emotions, provoke contemplation, and ignite transformative change is actually awe-inspiring. Enter the realm of "**Quizes For Bhm109**," a mesmerizing literary masterpiece penned by a distinguished author, guiding readers on a profound journey to unravel the secrets and potential hidden within every word. In this critique, we shall delve to the book is central themes, examine its distinctive writing style, and assess its profound effect on the souls of its readers.

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