



NATIONAL OPEN UNIVERSITY OF NIGERIA
91, CADASTRAL ZONE, NNAMDI AZIKIWE EXPRESS WAY, JABI-ABUJA
FACULTY OF MANAGEMENT SCIENCES
NOVEMBER 2018 EXAMINATION

COURSE CODE: BUS801

COURSE TITLE: PRODUCTION AND OPERATIONS MANAGEMENT

CREDIT UNIT: 2

INSTRUCTIONS:

1. Indicate your Matriculation Number clearly
2. Attempt Question 1 and any other two (2) questions
3. Question 1 is compulsory and carries 30 marks while the other 2 questions carry 20marks each
4. Present all your points in coherent and orderly manner

TIME ALLOWED: 2 Hours

1a) Analyze the concept of Preventive Maintenance (PM) and Breakdown Maintenance (BM)

10Marks

1b) Highlight the general areas in maintenance that commonly use computer assistance. 10Marks

1c) Discuss National and International Quality Standards

10marks

2a) Explain your understanding of the historical Evolution of Production and Operations

Management

15Marks

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Table of Contents Bus 801 Noun

1. Understanding the eBook Bus 801 Noun
 - The Rise of Digital Reading Bus 801 Noun
 - Advantages of eBooks Over Traditional Books
2. Identifying Bus 801 Noun
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Bus 801 Noun
 - User-Friendly Interface
4. Exploring eBook Recommendations from Bus 801 Noun
 - Personalized Recommendations
 - Bus 801 Noun User Reviews and Ratings
 - Bus 801 Noun and Bestseller Lists

5. Accessing Bus 801 Noun Free and Paid eBooks
 - Bus 801 Noun Public Domain eBooks
 - Bus 801 Noun eBook Subscription Services
 - Bus 801 Noun Budget-Friendly Options
6. Navigating Bus 801 Noun eBook Formats
 - ePub, PDF, MOBI, and More
 - Bus 801 Noun Compatibility with Devices
 - Bus 801 Noun Enhanced eBook Features
7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Bus 801 Noun
 - Highlighting and Note-Taking Bus 801 Noun
 - Interactive Elements Bus 801 Noun
8. Staying Engaged with Bus 801 Noun
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Bus 801 Noun
9. Balancing eBooks and Physical Books Bus 801 Noun
 - Benefits of a Digital Library
 - Creating a Diverse Reading Collection Bus 801 Noun
10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
11. Cultivating a Reading Routine Bus 801 Noun
 - Setting Reading Goals Bus 801 Noun
 - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of Bus 801 Noun
 - Fact-Checking eBook Content of Bus 801 Noun
 - Distinguishing Credible Sources
13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
 - Exploring Educational eBooks
14. Embracing eBook Trends
- Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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