THE CONFLICT RESOLUTION TRAINING PROGRAM

Prudence Bowman Kestner
Larry Ray

LEADER'S MANUAL

Conflict Resolution Training Program Leaders Manual

Frank H. Freeman,Katherine B. Knott,Mary K. Schwartz

Conflict Resolution Training Program Leaders Manual:

The Conflict Resolution Training Program Prudence B. Kestner,Larry Ray,2002 This training package presents proven interactive techniques and specific teaching tools for instituting systems of organizational conflict resolution The authors introduce a hands on method of learning and teaching organizational conflict resolution through the use of exercises quizzes surveys games role plays and other interactive techniques that can be used by anyone engaged in teaching or practicing conflict resolution All of these exercises have been developed and applied in the real world *Conflict Resolution for Managers and Leaders, Participants Workbook* CDR Associates,2007-07-16 CDR Associates training programs have been recognized throughout the world for their high quality effective and innovative approaches to handling conflict in diverse workplace settings Conflict Resolution for Managers and Leaders offers you a proven program that will help you learn the key concepts and skills in conflict management negotiation and dispute resolution The Participant s Workbook is designed to make you a better leader and manager by equipping you to address conflict with confidence Conflict Resolution for Managers and Leaders is filled with information and interactive exercises to help you develop practical skills in a fun and engaging manner This workbook contains the information you need to participate in the CDR training program Although the comprehensive program consists of eight modules your trainer may customize the session by using select modules The Conflict Resolution Training Program, Set includes Leader's Manual and Participant's Workbook Prudence B. Kestner,Larry Ray,2002-01-17 This two book training package includes a leader s manual and participant s workbook which presents proven interactive techniques and specific teaching tools for instituting systems of organizational conflict resolution The authors introduce a hands on method of learning and teaching organizational conflict resolution through the use of exercises quizzes surveys games role plays and other interactive techniques that can be used by anyone engaged in teaching or practicing conflict resolution All of these exercises have been developed and applied in the real world The Conflict Resolution Training Program Prudence Bowman-Kestner,Larry Ray (Lawyer),2002 The Conflict Resolution Training Program offers a step by step approach for teaching dispute resolution techniques to both new and seasoned negotiators mediators and arbitrators This hands on manual is filled with a variety of exercises activities worksheets role plays and other interactive techniques that are readily accessible for teaching the skills needed to resolve conflicts Trainers can select the sections of the flexible program that best meet their specific objectives and goals *Resources in Education* ,1997 *The National Guide to Educational Credit for Training Programs* American Council on Education,2005 Highlights over 6 000 educational programs offered by business labor unions schools training suppliers professional and voluntary associations and government agencies *Leadership Education, 1994-1995* Frank H. Freeman,Katherine B. Knott,Mary K. Schwartz,1994 This is the fifth LEADERSHIP DEVELOPMENT TOOLS including instruments exercises simulations LEADERSHIP BIBLIOGRAPHY containing annotated entries on almost 1000 books FILMS RESOURCE PERSONS DIRECTORY containing information on 300 people

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