

The Customer-Oriented Laboratory

2nd Edition

William O. Umiker



Practical Laboratory Management Series

Customer Oriented Laboratory

Tao Wei



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The Customer Oriented Laboratory William O. Umiker, 1996 Customer Oriented Product Design Cengiz Kahraman, Selcuk Cebi, 2020-03-19 This book offers a comprehensive reference guide to customer oriented product design and intelligence It provides readers with the necessary intelligent tools for designing customer oriented products in contexts characterized by incomplete information or insufficient data where classical product design approaches cannot be applied The respective chapters written by prominent researchers explain a wealth of both basic and advanced concepts including fuzzy QFD fuzzy FMEA the fuzzy Kano model fuzzy axiomatic design fuzzy heuristics based design conjoint analysis based design and many others To foster reader comprehension all chapters include relevant numerical examples or case studies Taken together they form an excellent reference guide for researchers lecturers and postgraduate students pursuing research on customer oriented product design Moreover by extending all the main aspects of classical customer oriented product design to its intelligent and fuzzy counterparts the book presents a dynamic snapshot of the field that is expected to stimulate new directions ideas and developments **Current Catalog** National Library of Medicine (U.S.), 1992

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