Bad Software

What to do When Software Fails

Cem Kaner
David Pels

Bad Software What To Do When Software Fails

Susan A. Sherer

Bad Software What To Do When Software Fails:

   Bad Software Cem Kaner,David Pels,1998-10-12 Avoid technological lemons and be your own consumer advocate Most software products are released with known defects Misleading advertising is rampant in the industry and few software publishers provide real warranties for their products And as we all know most software companies provide woefully inadequate technical support Quite simply consumers usually get the short end of the stick in the software industry Not for long if the authors of Bad Software can help it This book pulls no punches in explaining why things are so bad and how consumers can best stand up for themselves The authors provide guidance on how to troubleshoot faulty software and when to call for help exactly what to demand of software companies when defective products cost you time and money how to ensure a replacement or refund how best to deal with intransigent companies and their personnel and much more Written by industry insiders with software management technical support management and legal experience this book will show you how to fight for your rights and get valuable results Companion Web site features legislative and regulatory news and commentary court cases and contact information for protection agencies   **Software Failure Risk** Susan A. Sherer,2012-12-06 The author here presents a detailed explanation of the methodolgy of software reliablity evaluation and then demonstrates its applications to a commercial loan system a funds transfer security system and a payables processing system Her well written practical text enables users to design original software modules as well as to critically assess commercial software products   *Challenges in the Practice of Software Engineering* Laurentiu Cristofor,2025-04-07 Challenges in the Practice of Software Engineering draws on the author s 25 years of experience in the software industry to provide an overview of the major challenges that continue to confront the field of software engineering and to explain why they still persist These challenges are not always of a technical nature and they cannot be addressed using only technological solutions many challenges result from the shortcomings of human nature and human organization and such challenges can only be addressed with a change in the mindset of those involved in the development of software This book is meant for people that consider entering the field of software development but it can also help those that are already engaged in it either as software developers or as managers of software development teams To make the content accessible to as wide an audience as possible the use of technical terminology is avoided as much as possible and references to actual code are only included in some of the Appendix sections The content is organized in 4 parts Part 1 analyzes the nature and qualities of software Part 2 looks into the skills and qualities that enable a software developer to be an effective team member Part 3 examines the growth related challenges facing large software development organizations the challenges of hierarchical organizations and the qualities of good management Part 4 reviews a number of common processes and activities that a software developer will engage in The Appendix sections include additional discussions and materials that expand or exemplify the ideas and principles mentioned throughout the book   *ISTQB: Int. Software Testing Qualifications Board*

Certification Study Guide: Covers ISEB, ISTQB/ITB, QAI certification (2008 Edition) w/CD Dr.K.V.K.K.Prasad,2006-11 This book aims at providing the necessary knowledge in understanding the concepts of software testing and software quality assurance so that you can take any internationally recognized software testing quality assurance certification examination and come out with flying colors Also equipped with this knowledge you can do a great job as a testing and quality assurance professional in your career and contribute in developing reliable software for different applications which in turn improves the quality of life of everyone on this earth Introduction Software Development Life Cycle and Quality Assurance Fundamentals of Testing Testing Levels and Types Static Testing Techniques Dynamic Testing and Test Case Design Techniques Managing the Testing Process Software Testing Tools Code of Ethics for Software Professionals **Software Engineering Research, Management and Applications** Roger Lee,2019-07-24 This edited book presents the scientific outcomes of the 17th International Conference on Software Engineering Artificial Intelligence Research Management and Applications SERA 2019 held on May 29 31 2019 in Honolulu Hawaii The aim of the conference was to bring together researchers and scientists businessmen and entrepreneurs teachers engineers computer users and students to discuss the numerous fields of computer science and to share their experiences and exchange new ideas and information in a meaningful way This book includes 13 of the conference s most promising papers featuring recent research in software engineering management and applications **Encyclopedia of Software Engineering Three-Volume Set (Print)** Phillip A. Laplante,2010-11-22 Software engineering requires specialized knowledge of a broad spectrum of topics including the construction of software and the platforms applications and environments in which the software operates as well as an understanding of the people who build and use the software Offering an authoritative perspective the two volumes of the Encyclopedia of Software Engineering cover the entire multidisciplinary scope of this important field More than 200 expert contributors and reviewers from industry and academia across 21 countries provide easy to read entries that cover software requirements design construction testing maintenance configuration management quality control and software engineering management tools and methods Editor Phillip A Laplante uses the most universally recognized definition of the areas of relevance to software engineering the Software Engineering Body of Knowledge SWEBOK as a template for organizing the material Also available in an electronic format this encyclopedia supplies software engineering students IT professionals researchers managers and scholars with unrivaled coverage of the topics that encompass this ever changing field Also Available Online This Taylor E mail e reference taylorandfrancis com International Tel 44 0 20 7017 6062 E mail online sales tandf co uk *Modeling Software with Finite State Machines* Ferdinand Wagner,Ruedi Schmuki,Thomas Wagner,Peter Wolstenholme,2006-05-15 Modeling Software with Finite State Machines A Practical Approach explains how to apply finite state machines to software development It provides a critical analysis of using finite state machines as a foundation for executable specifications to reduce software development effort and improve quality It discusses the design of a state

machine and of a system of state machines It also presents a detailed analysis of development issues relating to behavior modeling with design examples and design rules for using finite state machines This text demonstrates the implementation of these concepts using StateWORKS software and introduces the basic components of this software   *Safety Risk Management for Medical Devices* Bijan Elahi,2021-11-11 Safety Risk Management for Medical Devices Second Edition teaches the essential safety risk management methodologies for medical devices compliant with the requirements of ISO 14971 2019 Focusing exclusively on safety risk assessment practices required in the MedTech sector the book outlines sensible easily comprehensible state of the art methodologies that are rooted in current industry best practices addressing safety risk management of medical devices thus making it useful for those in the MedTech sector who are responsible for safety risk management or need to understand risk management including design engineers product engineers development engineers software engineers Quality assurance and regulatory affairs Graduate level engineering students with an interest in medical devices will also benefit from this book The new edition has been fully updated to reflect the state of the art in this fast changing field It offers guidance on developing and commercializing medical devices in line with the most current international standards and regulations Includes new coverage of ISO 14971 2019 ISO TR 24971 Presents the latest information on the history of risk management lifetime of a medical device risk management review production and post production activities post market risk management Provides practical easy to understand and state of the art methodologies that meet the requirements of international regulation   **Network World** ,1999-05-03 For more than 20 years Network World has been the premier provider of information intelligence and insight for network and IT executives responsible for the digital nervous systems of large organizations Readers are responsible for designing implementing and managing the voice data and video systems their companies use to support everything from business critical applications to employee collaboration and electronic commerce   *Dr. Dobb's Journal* ,1999   *Cyberspace Lawyer* ,1999   **Handbook of Information Security, Information Warfare, Social, Legal, and International Issues and Security Foundations** Hossein Bidgoli,2006 The Handbook of Information Security is a definitive 3 volume handbook that offers coverage of both established and cutting edge theories and developments on information and computer security The text contains 180 articles from over 200 leading experts providing the benchmark resource for information security network security information privacy and information warfare   Uniform Commercial Code Reporting Service, Second Series ,1998   Software Soliloquies Robert L. Glass,1981   **PC Upgrade and Repair Bible** Barry Press,Marcia Press,1999-12-15 The authors provide a comprehensive reference for PC repair and upgrade updated to include Windows 98 and preview of Windows 2000 Pentium III and Xeon processors ISDN satellite and cable modems plug and play operation with Universal Serial Bus USB and IEEE1394 connections and all information necessary to build an effective customized computer from ground up   *Formal Methods and Software Development* Hartmut Ehrig,1985   *Patterns of Software System Failure and Success*

Capers Jones,1996 This text explains why some software systems fail and what you can do to salvage them before they mean critical disaster It ultimately provides an in depth look at all the factors which affect development and suggests ways in which to minimize risks and *Formal Methods and Software Development. Proceedings of the International Joint Conference on Theory and Practice of Software Development (TAPSOFT), Berlin, March 25-29, 1985* Hartmut Ehrig,Christiane Floyd,Maurice Nivat,James Thatcher,1985-03-01 *Informationweek* ,1999 *Civil Engineering* ,2008

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